



## Network Security Services

In today's rapidly evolving digital landscape, organisations face an increasing array of cyber threats that can jeopardise operations, compromise sensitive data, and cause significant financial losses. From network intrusions and firewall breaches to sophisticated cyberattacks, businesses must stay vigilant to protect their network services against ever-changing risks. However, without continuous monitoring, proactive security management, and performance optimisation, even the most well-designed networks can become vulnerable to cyber threats, downtime, disruptions and operational inefficiencies.

At Ekco, we understand that network security is not just about reacting to threats—it's about preventing them before they cause harm. That's why we provide 24/7 Network Security Monitoring, Management, Maintenance, and Security Optimisation, ensuring that your infrastructure remains secure, high-performing, and resilient at all times. Our expert Security Network Operations Center (SNOC) and security teams work around the clock to detect vulnerabilities, optimise performance, and respond to network and security incidents before they impact your business.

With decades of experience in network security, infrastructure management, and cybersecurity operations, Ekco is a trusted security partner for your business. Our strategic partnerships with Cisco, Fortinet, Palo Alto Networks, and CheckPoint technologies allow us to leverage the latest advancements in network security, firewall management, and threat intelligence. By integrating industry-leading technology with our proactive, 24/7 security approach, we ensure your organisation is secure, resilient and always performing at its best.



### 24/7 Always on Support

Cyber threats and network services issues don't operate on a schedule, and neither do we. Our dedicated security professionals use advanced and sophisticated tooling to proactively prevent and resolve issues that affect your business operations.



### Extended Expertise

Ekco's Network Security services provided from our leading SNOC will give your organisation access to skilled network and security professionals with extensive experience in network and security engineering, optimisation and protection enhancing your organisations security, resilience and availability of your network services.



### Complete Peace of Mind

Ekco's Network Security Services provide 24/7 eyes on screen continuous monitoring and real-time analysis, helping to detect and identify issues before they escalate into severe incidents. By employing our proactive approach to network and firewall management, threat detection with ongoing security optimisation ensures your network is always optimised, secure and running at peak efficiency.



### Strategic Partnerships

We work closely with some of the world's leading security technology providers to deliver solutions tailored to your organisation's needs. Our partnerships allow us to leverage the latest advancements in network security technologies to provide best in class services.

**FORTINET**



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NETWORKS



## Ekco Security Services

Ekco is a leading provider of Global Security Operations Center (SOC) and Secure Network Operations Centre (SNOC) services, with SOC and SNOC operations in the UK, Ireland, the Netherlands and Malaysia. Our security services leverage market leading technologies to provide comprehensive management and proactive protection against cyber threats.

Our SOC and NOC is equipped with sophisticated technologies and is staffed by highly experienced network security and cybersecurity analysts who possess the knowledge and skills to proactively detect, analyse, and respond to potential threats.

Our Network Security team can help businesses manage, maintain and safeguard their critical assets by continuously monitoring their key network and security defence environments providing guidance on how to mitigate risks. By partnering with Ekco for cyber security, our customers receive the highest quality security expertise and services to protect their assets and reputation.

At Ekco, we understand that each organisation has unique security needs. That's why we offer tiered cybersecurity and network solutions designed to scale with your business. Our Standard and Premium packages build upon one another to provide a robust foundation of protection with the flexibility to expand services as your cyber maturity and resilience grow.

### Standard

Round-the-clock monitoring and proactive SNOC services powered by leading technologies and our highly skilled team.

#### Business Hours Support



Provided by a highly skilled and certified team of network security experts to provide your business with monitoring, management and proactive maintenance of your network security environment.

#### 24/7 Threat Response



24/7 monitoring of your environment with real-time threat alerting, enabling rapid response to cybersecurity threats.

#### Sophisticated Tooling



Integration to sophisticated SNOC cloud management platform providing secure remote management and end to end configuration and health monitoring.

#### Backup & Recovery



Realtime cloud-based backup and recovery of your network environment ensuring resilience and the ability to recover when its needed.

#### Proactive Maintenance



Rapid deployment of critical firmware and security updates ensuring your network services and environment remains secure and available.

#### Comprehensive Reporting



Gain actionable insights into performance, security, and governance across your network and services—empowering smarter, data-driven decisions.

### Premium

Our Premium offering builds on our standard network service offering providing additional capabilities and enhancements.

#### 24/7/365 Support



When it matters most, rely on our highly skilled and certified network security experts to deliver continuous monitoring, proactive management, and maintenance of your network security environment.

#### Enhanced Performance Monitoring



Enhanced network analysis and monitoring capabilities providing performance-based monitoring of traffic, users, sites and services from our sophisticated SNOC cloud management platform.

#### Enhanced Configuration Management



Regular network and security device policy review ensuring your network environment remains secure, compliant and optimised.

#### Complete Maintenance



Ongoing proactive maintenance program providing regular operating system, firmware and feature upgrades - ensuring your environment remains secure and highly available.

#### Enhanced Reporting



Enhanced reporting providing in-depth and detailed insights and metrics covering traffic, users, sites and services enabling a proactive approach to network and service performance.