

Interactive Workspace

Why Ekco Workspace?

Rethink frontline IT to boost productivity, strengthen security and streamline your service desk.



Why Ekco Workspace?

Ekco Workspace is the ideal solution for organisations that value employee productivity and motivation.

Organisations can provide their employees with an excellent, efficient and always-available online workspace.

As a cloud solution, new users can be created quickly with all the necessary applications and rights that go with it. Plus you can easily scale up or down your environment as needed.

Opt for a flexible, secure and end-to-end workspace that stimulates productivity while effortlessly growing with your organisation.



Do your employees use their own devices?

Bring your own device (BYOD) is fully supported.

How it works

What can you achieve with more experts on your side?



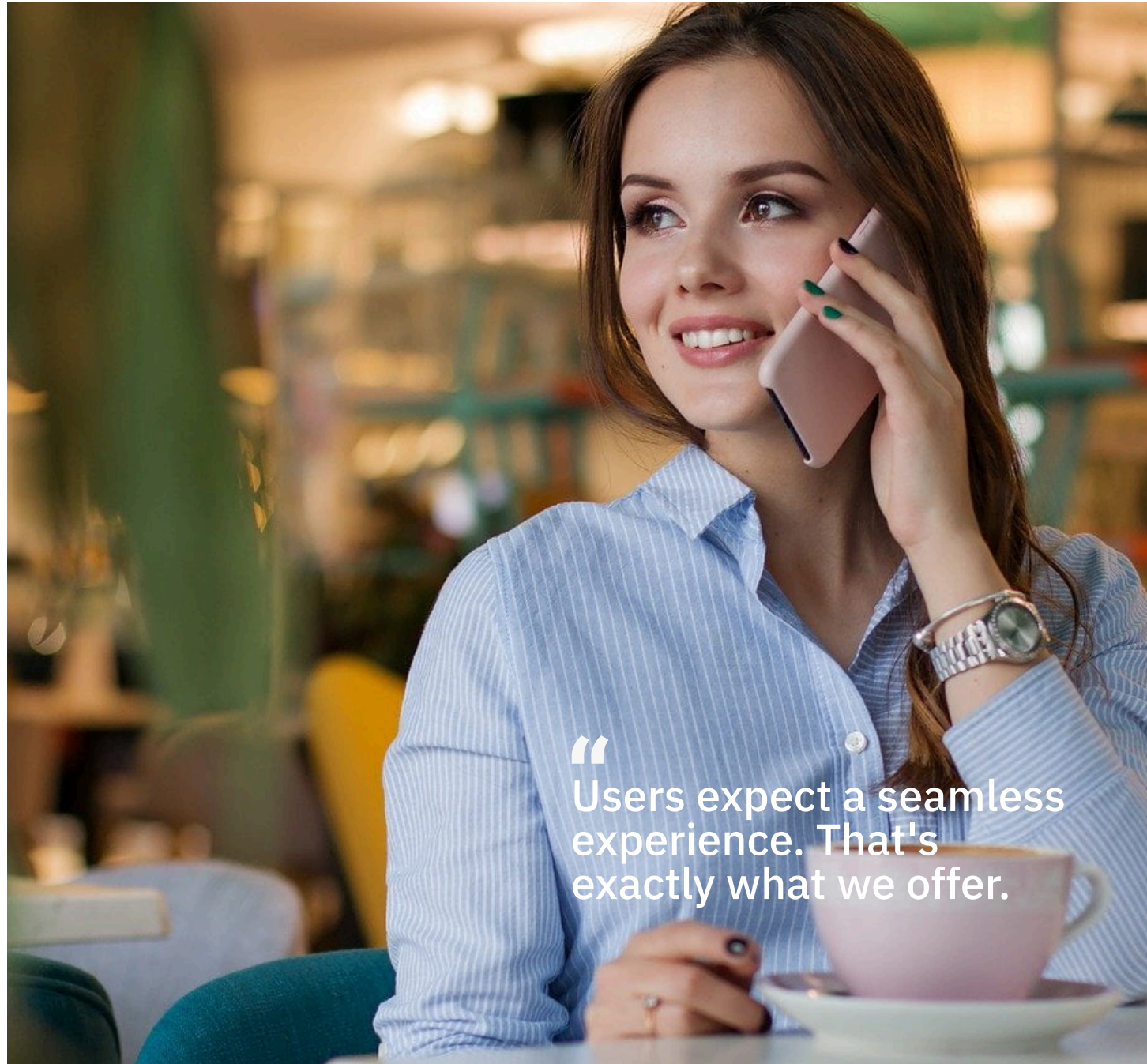
Simplicity for your business

Ekco's self-service portal gives you unique insights into usage and costs. Create new users, along with the necessary applications and rights they need, and delete them when needed. All without worrying about infrastructure or management.

Simplicity for your users

Your people expect a seamless workplace experience, and that's exactly what we offer. Your employees get access to all business applications and services from one integrated solution.

We solve all complexities so your employees can do their work efficiently and securely.



“
Users expect a seamless
experience. That's
exactly what we offer.”



Get the services you need

- ✓✓ **Desktop as a Service**
Safe and efficient workplaces hosted in the Ekco Cloud or on-premise.
- ✓✓ **Managed Microsoft 365**
Setting up and maintaining your M365 environment.
- ✓✓ **Mobile Device Management**
Safe use of mobile devices.
- ✓✓ **User support**
Helpdesk for your employees.
- ✓✓ **Secure file sharing**
Share large mail attachments and make upload requests.

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Services continued

- ✓✓ **Network and WiFi**
Monitoring and secure network separation.
- ✓✓ **Online security**
Making the Ekco workspace a safe place to work.
- ✓✓ **Print management**
Supports multi-function printers and copiers.
- ✓✓ **Online calling**
Unified communications with fixed-mobile integration.
- ✓✓ **On-premise equipment**
Delivery, installation, management and helpdesk.

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The specifics

Supercharge your IT, supercharge your
ambitions



Workspace services

Desktop as a Service

By shifting away to a cloud-based hosted desktop solution, any browser and device act as an instant gateway to your applications, documents, presentations, spreadsheets more. We manage the infrastructure so that you can provide a premium desktop experience at scale and without hassle. By using the best tools for the job at all levels of the technology stack, we guarantee fast, stable experiences for all end users.

Our self-service portal makes managing your employees' workspace easy with complete control over adding, editing and deleting users. You have full visibility of changes made with a clear audit trail, and the portal also gives you the ability to grant users access to applications and file shares.

Microsoft 365 management

Make optimal use of all the possibilities that M365 offers. In addition to providing the complete license and service model for M365, our self-service portal also offers the functionality for user and rights management.

Mobile Device Management

Employees expect to have the same experiences with technology at work, as they do in their personal lives. Being able to access everything they need to be productive, from any device is no longer a nice to have. And while that is great for improving personal productivity, it can put your company's data at risk. Ekco Endpoint Management provides an easy way for IT to manage any app and any device while keeping your sensitive information safe.

Secure file sharing

Take productivity to the next level with secure sharing of files. Securely send, share and get feedback on any file at the click of a button. Whether you are in the office or on the go, you'll have secure access to your files anywhere, any time.

The file version management functionality not only allows users to go back to a previous version but also protects you against ransomware by going back to versions of files that are not infected. You can set a retention policy that automatically deletes files and removes all data from lost or stolen devices.

Secure file sharing can also act as a complete backup for data on laptops, PCs and your servers. The AES 256-bit encryption protects your files, emails and attachments in transit and at rest.

User support

The Ekco Service Desk is just a phone call away in the event of an issue and our team can also take control of a local Windows or Mac PC/laptop, to provide support with installing and configuring the Workspace client or configuring webmail.

If you have any questions or problems, simply call our local help desk. We have standard access from 8:00 to 17:00 and for a major incident, we are available 24 hours a day, 7 days a week.

Network and WiFi

In addition to having a good quality business internet connection, the internal network where the users are located is also very important. This network consists of various components that need to be well connected to each other. With respect to security, speed and functionality, we can supply, install and manage the hardware needed to work safely and quickly in the cloud.

Print and document solutions

The need for integrated scanning and digital archiving document solutions has increased enormously in recent years, due to the accelerated digitisation of accounts and archives, and the transfer of invoicing and correspondence to email. This has enhanced the use of multi-functional copy machines. With this device, you can scan, mail, archive, copy and full colour A3 printing in one device. Ekco Workspace also supports the use of multi-functional devices from different suppliers.

Online security

With online security, we make the Ekco Workspace a safe place to work. Ekco uses various hardware and software to ensure the best security features. This varies from VPN routers to anti-spam, anti-virus software, Digipass tokens and a good rights structure. We can also establish a VPN connection at your branches in order to securely connect them to each other and to the Ekco Workspace.





Online calling

With online calling from Ekco, you have the functionality and advantages of an advanced private branch exchange (PBX). You no longer need a PBX on location, but can call via the cloud at the office, on the road or at home. All you need is an internet connection. The service is flexible and scalable while digital encryption of information ensures maximum security.

Make your smartphone part of the company network. When colleagues work remotely, they can use the app to initiate, answer and transfer calls on their PC or smartphone, just as they do at the office. Confirm the availability of those you are trying to reach. Ekco's functionality allows you to check the availability of individuals via the fixed telephone in the office or the application.

In addition, your agenda can work together with the telephony, to ensure you are not disturbed during a meeting.

On-premise equipment

Whether you work from home, at the office or both, we have a suitable selection of products that are easy to install. In addition, this hardware works flawlessly with the Ekco Workspace. We understand better than anyone that every company has different wishes and requirements when it comes to an IT environment. That is why we look for the best solution for each customer and each challenge.

This results in specialised computer(s) at companies on location, such as computers for CAD, 3D and VR workspaces.

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Workspace benefits

Partner with us, realise your potential





Peace of mind

- ✓✓ We create a backup of all workspace data with a two-week retention
- ✓✓ Rely on the 24x7 Ekco support in the event of an emergency.
- ✓✓ Secure access to your workspace with multi-factor authentication.
- ✓✓ Full visibility of changes with a clear audit trail in our portal.
- ✓✓ Highly available, fully redundant solution.

CONTACT US



Advantages

- ✓ Our portal offers full visibility from one, secure location
- ✓ Group policies make setting up new users, and their rights, simple
- ✓ Save on cost by only offering users the applications they need
- ✓ Optimal user experience with video and chat integrated
- ✓ Customise your workspace portal with branding for a consistent experience.



Unbeatable offer

- ✓ Subscription-based pricing is simple, cost-effective and predictable
- ✓ Scale up or down to suit your requirements
- ✓ Only pay for what you configure
- ✓ Ramp up successful pilots into full projects.

Our fully managed infrastructure allows you to deploy premium desktop experiences at scale, without the hassle.

It all starts with a conversation

Get in touch with our team today to get the ball rolling.

sales@ek.co

www.ek.co

IE: +353 1 699 4540

UK: +44 (0) 330 135 8792